

# RELIEF OPERATOR/ SERVICEPERSON POSITION DESCRIPTION

# **POSITION INFORMATION**

Group	Operational Services Group
Team	Water & Wastewater Treatment
Reports to	Team Leader – Asset Renewals
Direct Reports	Nil
Primary Location	Wastewater Treatment Plant, Taupo
Financial Authority	\$Nil

### **TEAM STRUCTURE**





### **POSITION PURPOSE**

This job exists to ensure the Water & Wastewater Treatment Plants are operated to meet the required standards and alarms are addressed appropriately when on call.

Also to ensure TDC's Water & Wastewater Treatment Assets are maintained to a high standard by the implementation of planned and reactive renewals program.

# **KEY RESPONSIBILITIES**

Responsibility	Key Functions/outcome	
Treatment Plant Operation (while relieving)	<ul> <li>The plant operates continuously and meets the legislative and TDC requirements as advised by the Team Leader or Manager</li> <li>Appropriate action taken either by report or physical steps to immediately rectify any departure from set operating requirements</li> <li>Log book records and computer data correctly maintained or inputted as appropriate</li> <li>Equipment serviced and maintained / renewed to a high standard</li> <li>Call outs are responded to within one hour and faults corrected.</li> <li>All TDC policies and procedures are followed</li> </ul>	
Laboratory Tests	<ul> <li>All necessary tests are performed and analysed in an accurate and tidy fashion</li> <li>Test results filed and/or recorded in TDC's document management system and active involvement in discussion of operational results and issues is carried out.</li> </ul>	
Equipment and Pump Maintenance	<ul> <li>Treatment Plants, pump stations and Disposal sites are maintained &amp; operational</li> <li>Plant &amp; equipment failures are reported promptly and repairs and maintenance carried out as required.</li> </ul>	
Assist in the planning & implementation of preventative maintenance schedules	<ul> <li>Processes and equipment maintained and improved.</li> <li>Public health protected and maintained.</li> <li>Response times to faults are minimised.</li> <li>Staff and public health and safety is maintained</li> <li>Standard operating procedures (SOP's) and health and safety procedures are maintained and improved.</li> </ul>	
Records and Reporting	<ul> <li>Ensure accuracy of information/records in systems adopted by the department/organisation.</li> <li>Produce accurate reports as required for managers and/or SLG</li> </ul>	
Health & Safety and Wellbeing	<ul> <li>Model a culture of safety and wellbeing for your staff (if in a Supervisor/Manager position)</li> <li>Take responsibility for your own health and safety</li> <li>Ensure your own actions keep self and others safe</li> <li>Identify, report and assist to eliminate hazards/risks in work place</li> <li>Participate in local work place safety management practices</li> <li>Participate in workplace wellbeing initiatives</li> <li>Ensure compliance under Health and Safety at Work Act 2015</li> </ul>	
Project Management	Undertakes projects and/or other initiatives that may be assigned by the manager or SLT	



Responsibility	Key Functions/outcome	
Emergency Management	<ul> <li>Participates in civil defence emergency management (CDEM) events and training if required</li> </ul>	

Note: This is a broad outline of the responsibilities for this position and not an exhaustive list of your responsibilities. Key responsibilities may vary from time to time as directed by your supervisor/manager to accommodate the operational needs of the team and organisation.

## FUNCTIONAL RELATIONSHIPS

Internal	External
<ul><li>Staff</li><li>Management</li><li>General TDC staff</li></ul>	<ul><li>General Public</li><li>Contractors</li><li>Consultants</li></ul>

#### VISION

"Making a better life for you and your families. We're in this together - let's make it work!"

#### VALUES

Kia kōtāhi mai - We're in this together

Unite Connect Deliver

#### Kōtahitanga

Six key behaviours summarises how we will operate and support our values:

- Share and seek information with open, effective and intentional communication
- Support one another with honesty, respect and integrity in all interactions
- Exceed expectations of the community and beyond
- Seek improvement in all that we do
- Harmonise life and work
- Build a stronger relationship with the whenua and the people



### PERSON SPECIFICATION

#### **Education and Qualifications**

Essential	Desirable
<ul> <li>National Certificate in Water &amp;/or Wastewater</li></ul>	<ul> <li>National diploma in Water &amp;/or Wastewater</li></ul>
Treatment <li>Heavy Traffic Licence (Class 4)</li>	Treatment <li>A related trade i.e. Fitter, Mechanic, Drainlayer</li>

#### **Personal Attributes**

Essential	Desirable
<ul> <li>Excellent Attitude</li> <li>Teachable</li> <li>Willing to learn and adapt</li> <li>Team Player</li> </ul>	<ul><li>Good sense of humour</li><li>Willing to go the extra mile</li></ul>

#### **Competencies and Experience**

Essential		Desirable		
	<ul> <li>3-5 years water/wastewater operating experience</li> <li>Experience in maintaining plant &amp; machinery</li> </ul>	•	Computer process control experience Experience in plumbing and drainage work or fitter turner/mechanical	

#### JOB DESCRIPTION SIGN-OFF

*Please note that this Job Description will be discussed annually to ensure currency of the position responsibilities.* 

	Manager	Employee
Name		
Signature		
Date		